

NWH Nurse Call Workflow

Alarm Label	Primary Level			Secondary Level			Third Level			Cons
	Interval (sec)	Delay on Callback (sec)	Respond (Roles)	Interval (sec)	Delay on Callback (sec)	Respond (Roles)	Interval (sec)	Delay on Callback (sec)	Respond (Roles)	Delay to Console (sec)
CODE BLUE	NA	NA	Code Alert System	NA	NA	NA	NA	NA	NA	NA
STAFF ASSIST	NA	NA	Unit RN PCA							No delay
BATH EMERG	NA	NA	Unit RN PCA							No delay
SHOWER	NA	NA	Unit RN PCA							No delay
BED EXIT	NA	NA	Unit RN PCA							No delay
Bed Disconnect	NA	NA	Unit RN PCA	NA	NA	NA	NA	NA	NA	NA
Equipment Disconnect	NA	NA	Unit RN PCA	NA	NA	NA	NA	NA	NA	NA
PATIENT	60	NA	PCA	60	NA	RN	60	NA	RN Buddy	180
PATIENT OT	NA	NA	Recycle Escalate	NA	NA	NA	NA	NA	NA	NA
WATER	30	NA	PCA	30	NA	RN	30	NA	RN Buddy	90
Go to Toilet	30	NA	PCA	30	NA	RN	30	NA	RN Buddy	90
IN PAIN	30	NA	PCA	30	NA	RN	30	NA	RN Buddy	90
BATH ASSIST	45	20	PCA	45	NA	RN				90
CORD OUT	NA	NA	Unit RN PCA	NA	NA	NA	NA	NA	NA	No Delay
Vent	60	NA	PCA	60	NA	RN	60	NA	RN Buddy	180

NOTES:

- The OT escalation for the pillowspeaker alarms in Rauland is not used
- Vocera responses WILL NOT cancel the alarm in Rauland
- Patient OT is not used. At the end of the escalation, the Primary Patient alert is re-triggered